2023–2024
Regulator Performance Report

safe:food
queensland

Safe Food Production Queensland (Safe Food) continues to deliver on its commitment to regulatory best practice both for the agency and the thousands of agrifood businesses we accredit.

This Regulator Performance Report summarises Safe Food's regulatory performance in the last year, demonstrating the extent to which the agency is translating the Queensland Government model regulator practices into business practices.

A snapshot table showing the strong and continued alignment between initiatives undertaken to support Safe Food's strategic priorities and the model regulator practices is provided over page.

Further information on all these initiatives is available in Safe Food's Annual Report 2023–24. Three of these initiatives are highlighted here:

Co-designing a new regulatory approach

To prepare for the implementation of three new national primary production and processing horticulture standards, Safe Food undertook a co-design process grounded in collaboration and information sharing with all stakeholders, specifically relating to the risks, opportunities and challenges across the food supply chain now and into the future.
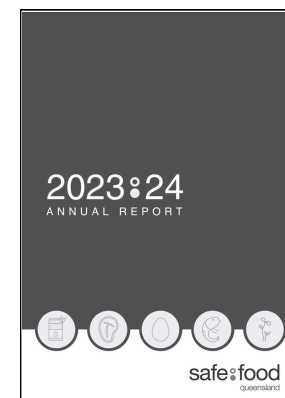
This ambitious approach ensured the standards can be implemented in a way that recognises and builds on existing industry systems, while providing the flexibility to adapt in response to intelligence, as well as current and emerging risks.

Read more in our Annual Report

New Best Practice Regulatory Delivery Framework

The Safe Food Board has endorsed the agency's new regulatory delivery framework. The framework will provide both the structure and adaptability required for the agency to deliver, measure and report on its regulatory activities, as businesses and industry sectors innovate in response to changing demands and environmental conditions.

Business Transformation Program

Safe Food advanced its transformation program to enable best practice regulation, leverage digital technology and transform its corporate capabilities.

The agency continues to engage with research organisations and other regulatory agencies to ensure the best options are considered as we define and design our future operating model, which enables our new regulatory delivery framework.

2023:24
ANNUAL REPORT

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Qld Regulator Model Practices

Safe Food's Strategic Priorities

Expand our positive influence and impact	Lead the way in regulation innovation	Transform our corporate capabilities	Strengthen our scientific contribution

Ensure regulatory activity is proportionate to risk and minimises unnecessary burden

- Central Information Management System (CIMS)
- Preferred Supplier Arrangements (PSAs)
- Food safety assessments
- Notifications Protocol
- Compliance Policy

- Data analytics modelling and trending
- CIMS
- PSAs
- Food safety assessments
- Best practice regulatory delivery framework

- QUT joint data analysis projects
- QG Customer and Digital Group RegTech Pilot Project
- Trace2Place

- National antimicrobial resistance survey (AMR survey)
- National research into oyster production and food safety
- Poultry meat survey

Consult and engage meaningfully with stakeholders

- Salmonella Enteritidis surveillance
- Contribution to bi-national food regulatory system
- Industry meetings
- Horticulture implementation
- Food recall support

- Wild game meat app development
- Horticulture regulatory framework co-design
- Data analytics modelling and trending

- Business Transformation Program
- Strategic communications and engagement to build agency profile and strengthen relationships

- Industry and University Science Partnership Programs
- National AMR survey
- National research into oyster production and food safety
- Participation in FSANZ's Scientific Advisory Group for Eggs

Provide appropriate information and support to assist compliance

- Horticulture implementation
- Notifications Protocol
- CIMS
- Digitised accreditation renewals
- Food safety assessments
- Proactive targeted communications
- Food safety online training courses
- Appointment of QPS officers as Authorised Officers

- Co-design of a regulatory delivery framework for horticulture
- Data analytics modelling and trending
- Salmonella Enteritidis Prevention Plan

- Appointment of HR Manager to lead Workforce Strategy Digital
- Appointment of Strategy Program Lead
- Digitised accreditation renewals

- National working groups: Data Analytics, and Surveillance, Evidence & Analysis
- Proactive targeted communications for biosecurity risks
- Food Allergen Management Symposium (FAMS 2023)
- SafeFish vibrio risk mitigation plan
- Raising awareness of poultry risk mitigation measures

Commit to continuous improvement

- Business transformation program
- Cloud migration
- Investment in data analytics

- Digitised accreditation renewals
- Developing new risk-based regulatory model

- Business Transformation Program
- EggTrace app
- Wild game meat harvester app development
- Internal upskilling

- Data analytics modelling and trending

Be transparent and accountable in actions

- Annual report
- Business Plan
- CIMS
- Publishing updates on industry engagement efforts

- Annual report
- Business Plan
- Horticulture regulatory delivery framework co-design

- Annual report
- Business Plan

- Annual report